



## 5 reasons to join SHIC

1. Assist people with understanding Medicare and their health care needs
2. Be part of a cutting-edge team
3. Meet new people
4. Enjoy a challenging and ever-changing topic
5. Make a difference in your community



### Volunteers are needed to:

- Provide one-on-one counseling regarding all aspects of Medicare *(requires 2.5 days of training)*
- Assist with Medicare Part D only—limited time frame at the end of each year *(requires computer skills and 4-5 hours of training)*
- Provide presentations to communities *(requires computer skills and 2.5 days of training)*

SHIC counselors are not paid for their time, but compensation is available for expenses related to training.

State Health Insurance Counseling

Want to help your community?

Join the

# SHIC team!

"Assisting Medicare beneficiaries—especially elderly clients with no family near by to help them and new Medicare enrollees—is always exciting and rewarding. It is well worth the time, and I always learn something new and beneficial!"

—Shary



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# Your talent and skills are needed today!



"It is the best experience to be able to help someone, whether it is with Medicare issues or helping them to be able to get their medication and still have money left over to eat. It's a wonderful experience."

—Elaine

There is tremendous satisfaction with knowing you've made a difference in the life of another. Counselors with the State Health Insurance Counseling (SHIC) program are known in North Dakota as trusted advocates who provide objective and confidential assistance to Medicare beneficiaries.

SHIC is a program that is federally funded by the Centers for Medicare and Medicaid services.

Local counselors help Medicare beneficiaries in many different areas:

## **Paperwork and statements**

Help North Dakotans understand paperwork and statements received after a doctor

visit, hospital stay or other experience.

## **Bills**

Sort out and reconcile statements, hospital or clinic bills and help figure out what has been paid and what needs to be paid.

## **Claims filing and appeals**

Assist with filing claims or appeals if a payment has been denied.

## **Options for coverage**

Discuss options for private insurance or supplements to Medicare, such as Part D plans, Medicare Supplement plans or Medicare Advantage plans.

## **Limited income help**

Connect seniors who have limited incomes with resources to help them save money on health care costs.

## **Options for the future**

Review and discuss long-term care insurance and provide tools to help consumers make the best choice for themselves.

"SHIC has been the most rewarding program I have ever worked for. The thanks and gratitude that you receive makes the time you spend worthwhile."

—Bill

**Call 1.888.575.6611 to help your community today!**

## **Mission**

North Dakota SHIC will provide education, review and support and referral services. These services may include furnishing information on federal, state, group and individual health insurance policies or programs to beneficiaries.

"Being a SHIC volunteer is an education in itself. It truly broadens your horizons and knowledge about health care. We are all aging and volunteering can help you make informed decisions."

—Judy

SHIC does not sell insurance products, does not conduct market research and is not related to any insurance products.