Daily Schedule for Monday & Tuesday

8:30 AM  –  9:00 AM  Registration (at hotel workshop rooms)
9:00 AM  –  12:00 PM  Workshops
12:00 PM –  1:00 PM  Lunch (catered, included in registration fee)
1:00 PM  –  4:00 PM  Workshops
6:00 PM  –  9:00 PM  LMIS professional credit session (Monday only)

Workshop Location & Lodging Information
Bismarck Comfort Inn
1030 E Interstate Ave
Bismarck, ND
701-223-1911

(Take Exit 159 off of I-94, on North side)
Map & Directions to Bismarck Comfort Inn

Single Room - $75.00
Please ask for ND State Library Conference Rate

Deadline for registering at Conference rate is March 20, 2015

For More Information
Contact the North Dakota State Library
At 800-472-2104 or statelib@nd.gov
Program at a Glance

Monday (one track)

8:30 am - 9:00 am  Registration

9:00 am - 12:00 pm  Herding Kittens: How to Have Influence When You Don’t Have Power or Authority  
Keynote Speaker: Pat Wagner

12:00 pm - 1:00 pm  Lunch (catered, included in registration fee)

1:00 pm - 4:00 pm  The Message is in the Details: Nonverbal Communication  
Keynote Speaker: Pat Wagner

5:30 pm - 8:00 pm  Dine Around*

6:00 pm - 9:00 pm  Class for one graduate credit (LMIS 700 from VCSU)  
Presented by: Mary Soucie, North Dakota State Librarian

* On Monday evening, State Library staff would like to invite you to dinner at a local Bismarck restaurant. Transportation will be provided. We will meet in the lobby of the Bismarck Comfort Inn at 5:30 PM and leave from there. Each person is responsible for their own bill and participation is optional. Please consider joining us for some food and conversation.

Tuesday (two tracks)

<table>
<thead>
<tr>
<th>Time</th>
<th>Meeting Room C</th>
<th>Meeting Room D</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30 am - 9:00 am</td>
<td>Registration</td>
<td>Registration</td>
</tr>
</tbody>
</table>
| 9:00 am - 10:15 am | Tutor ND  
Presenter: Susan Del Rosario | Open Record & Meeting Law  
Presenter: Sandra L. DePountis |
| 10:30 am - 12:00 pm | Not Just Old Dusty Stuff  
Presenter: Erik Holland | Let’s Make a Marketing Plan  
Presenter: Kristin Byram |
| 12:00 pm - 1:00 pm | Lunch                              | Lunch                                   |
| 1:00 pm - 2:15 pm  | Google (What’s New)  
Presenter: Mike DeFoe | Conquering ND’s Digital Divide  
Presenter: Beth Twomey |
| 2:30 pm - 4:00 pm  | K-12 Databases  
Presenter: Steve Axtman | New GED Literacy Opportunities  
Presenter: Valerie Fischer |
**Monday**

**Herding Kittens: How to Have Influence when You Don’t Have Power or Authority**
Supervisors often are assigned to oversee individuals or teams but without the authority to impose meaningful consequences. A “self-directed work team” has no boss; they are just supposed to get along and make decisions on their own, regardless of the impact on the organization at large. What if it is your job to “herd kittens?” This session will help you ensure people get the job done within shared parameters.

**The Message is in the Details: Nonverbal Communication**
A handful of simple physical actions can have positive effects on emotions and outcomes. Studies have shown that showing “warm” behaviors on the part of proctors can even influence the outcomes of tests in classrooms. These actions can be readily practiced and mastered in workplace and personal situations.

Keynote Speaker: Pat Wagner has been a trainer, educator, and consultant for 40 years, having worked with clients in 48 states and Canada. She is a manager and producer at Pattern Research, Inc. Pat likes to find the essence in models of human behavior and organizational design and build effective and engaging formats for learning: face-to-face, in print, and online. She has been a poet, playwright, printer, publisher, and graphic designer, and loves books, gardens, and the arts.

---

**Tuesday**

**TutorND, A Statewide Resource: Is Your Community Aware?**
The North Dakota State Library partners with Tutor.com to provide online tutoring to all North Dakota residents. In 2014, we increased the hours of availability and additional features were added to the service. Attend this in-person training session to learn more about the changes, as well as how to access, use and promote this invaluable service for all students within your community.

Presenter: Susan Del Rosario is the Director of Library Programs at Tutor.com. She joined Tutor.com in 2003 as a tutor and has since worked in Tutor Management, Sales and Client Care. Susan now manages the team that supports all Tutor.com library programs. She has worked with libraries of all types and sizes and has an extensive knowledge of the challenges public libraries are facing today. Susan’s expertise in promotion, marketing, and community engagement promises attendees a fun and educational program.
Open Record and Meeting Law
This presentation will discuss the basics of Open Record and Meeting laws in the State of North Dakota. The focus will be on general Open Record and Meetings law applicable to all “public entities” as outlined in the North Dakota Constitution and North Dakota Century Code, chapter 44-04.

Presenter: Sandra DePountis is the Assistant Attorney General for North Dakota. She received her law degree from the University of North Dakota. She was a civil litigation associate, practicing primarily in the areas of insurance and government defense. Sandra became an Assistant Attorney General for the State of North Dakota in 2012. She represents various state boards, including the Education Standards and Practice Board. Sandra’s main portfolio is Open Records and Meetings law. She also drafted the Open Record and Meeting opinions issued by this office and signed by the Attorney General.

It’s Not Just Old Dusty Stuff!
The State Historical Society of North Dakota has been working very hard to change the perception that history is just old dusty stuff. Join Erik Holland, as he introduces you to many new exciting resources developed by the staff of the State Historical Society for classroom and lifelong learners. His presentation will introduce the new eighth grade ND Studies curriculum, titled North Dakota: People Living on the Land, which includes hundreds of pictures maps and graphics and is available electronically for free.

Presenter: Erik Holland serves as the Curator of Education with the State Historical Society of North Dakota. He has a BA in Anthropology and Archaeology from UND and a MA in History from the University of Wisconsin at Milwaukee, with certificates in Museum Studies and Public History. For over 35 years, Erik has been educating and interpreting objects and places for the public. Erik has worked at historic sites and museums in North Dakota, Wisconsin, Virginia and Minnesota. He serves as the Teacher of Record for North Dakota Studies and North Dakota Teacher Resource Coalition.

Let’s Make a Marketing Plan
Come learn about the importance of having a marketing plan and get your hands dirty while we make a rough marketing plan for your library.

Presenter: Kristin Byram is the Public Awareness Coordinator at the North Dakota State Library. She has five years of experience in marketing, business, and graphic design. She has a B.S. in Graphic Design Technology and Entrepreneurship from the University of North Dakota.

Google (What’s New)
Google — Now what have they changed? This session will explore some of the new changes to Google Apps. This will include Chrome, Drive, Docs, Sheets, Slides, Calendars, Forms, Hangouts, add ons, extensions, pdf conversion, iOS editing, MS Office editing, Classroom, sharing, commenting, Chromebooks, and more!
Conquering North Dakota’s Digital Divide

While recent initiatives have expanded broadband and wireless access in North Dakota, barriers to access still remain because of the need for digital literacy. This presentation will examine what digital literacy entails and will present the results of a poll of the state’s public libraries concerning computer access and support for digital literacy instruction. Recommendations will be offered for ways to increase the knowledge of library personnel in offering information about digital literacy skills and for resources that can be used by the people of North Dakota to increase their digital literacy skills.

Presenters: Beth Twomey is the Senior Reference and Instruction Librarian at North Dakota State University. Merete Christianson is the Health Sciences Librarian at NDSU and Megan Richardson is the Reserves and Evening Supervisor at NDSU Libraries.

The New GED’s Literacy Opportunities for Everyone!

Valerie will discuss the new GED program and share the literacy goals for North Dakota Adult Learning Centers. She will also discuss potential partnerships with libraries as we work collaboratively to increase literacy. Instruction towards the GED is free and available at 17 Adult Learning Centers across North Dakota and several additional GED test sites.

Presenter: Valerie Fischer is the Director of Adult Education at the North Dakota Department of Public Instruction, a position she has held for almost 5 years. Adult education provides a second opportunity for adult learners committed to improving their academic, family, and career skills. Valerie is also the Director of Safe & Healthy Schools for DPI, and has served in the Special Education unit. Valerie has been with DPI for 20 years.

K-12 Databases

Show your students and teachers how to find reliable, accurate, grade-specific information on a wide range of subjects by using the subscription databases. The databases are easy to search and provide citation formats. This session will focus on appropriate online resources for elementary, middle, and high school. We will also discuss database issues like: who gets what, procurement, and usage.

Presenter: Steve Axtman is the Training Coordinator at the North Dakota State Library where he has been employed since June 2006. He has a B.A. in Religious Studies from the University of North Dakota and a Masters in Library Science from Emporia State University, Kansas.
REGISTRATION

REGISTRATION FEE:
(Fee includes catered lunch / vegetarian option available)
$35 for One Day
$55 for Two Days

NO CHARGE for public librarians who bring a Library Board Member (fee waived for both)
NO CHARGE for school librarians who bring a school counselor (fee waived for both)

$50 VCSU TUITION FEE for school librarians who want one LMIS 700 graduate credit
• Tuition fee is payable to Valley City State University
• Students must attend 15 hours of sessions, including a 6-9 pm session Monday 4/6/15
• See class syllabus for details: http://library.nd.gov/publications/2015springsyllabus.pdf
• Students must register at VCSU: http://www.vcsu.edu/extend/vp.htm?p=1618
• Students must also register and pay Workshop registration fee ($55) to State Library

REGISTER ONLINE for the 2015 Spring Workshops:
Monday & Tuesday registration: http://bit.ly/1yb8Qx9
Monday only registration: http://bit.ly/1ygkF3w
Tuesday only registration: http://bit.ly/1C3syd3

PAYMENT OPTIONS:
• Register online and pay online with PayPal or credit card.
• Register online and pay by check (payable to the ND State Library).
  Print registration confirmation and send with check to:
  North Dakota State Library
  2015 Spring Workshops
  604 E Boulevard Ave
  Bismarck, ND 58505-0800

CANCELLATION POLICY:
In order to receive a full refund, cancellation requests must be received in writing (via email, fax, or postal mail) at the North Dakota State Library at least five (5) days prior to the starting date of the Spring Workshops. In the event of serious illness or bereavement, the ND State Library will accept verbal notice of cancellation prior to the event and determine if a full refund is available. In the event of inclement weather, the ND State Library retains the right to issue a refund at its discretion.
Hope to see you at the 2015 Spring Workshop